



PARENTS' AND VISITORS' CODE OF CONDUCT

Tanglin has a well earned and highly respected reputation both within Singapore and internationally. We believe that all those involved in the school community play a part in ensuring that the reputation of the school is upheld and reinforced.

It is expected that all adults, including staff, parents, carers and visitors, will model the behaviour and values that the school instils into its students. All members of the Tanglin Trust School community are entitled to be treated respectfully, feel safe and be free from any form of harassment and discrimination.

All parents and carers shall abide by this Parents' and Visitors' Code of Conduct. In the event of any breach, the school reserves the right to exclude the offending parent or carer from the school premises, and/or remove his/her child or children from the school roll, whether temporarily or permanently. Further, each parent agrees on a joint and several basis, to indemnify and hold the school, its staff and governors, harmless from all claims, demands, proceedings, liabilities (including liability to third parties), penalties, awards, losses, expenses and/or costs (including without limitation, legal costs on a full indemnity basis), due to or arising out of any breach of this Code of Conduct.

This particular code of conduct outlines the responsibilities of all parents and carers to promote appropriate and positive conduct in all dealings with the school, either on or off campus:

- Work in partnership with the school to enhance the learning outcomes and support the well-being and conduct of their child.
- Support education staff in maintaining a safe, secure and respectful learning environment for all students.
- Contribute positively to behaviour, academic and other personalised support plans that relate to their child or the child in their care.
- Do not use threatening behaviour nor harass any member of staff or student.
- Respect and comply with reasonable requests or directions from Tanglin educational and support staff.
- Voice any concerns that they have directly and solely to the school using the school's complaints procedure. It is not acceptable to lobby support from other parents or the public in pursuit of a private and individual concern.
- Do not issue, via email, phone, social media or other such platforms, malicious, inflammatory, critical, defamatory, abusive or threatening messages or statements in relation to the school or its staff.
- Ensure that all communication with Tanglin Trust School employees is measured and reasonable and devoid of any comments against them in their personal capacity.
- Tanglin also expects all parents and carers to abide by the TTS Sports Events Code of Conduct.